

7.0 REGULAR AND ONGOING ACTIVITIES RELATED TO OSH

7.1 National OSH Promotional Activities

For over a decade, the OSH activities are relevant and effective in improving OSH and working conditions at national and regional level. The activities include workshops, training programs, seminar, conference, dialog and visit.

a) Promotional Activities by Department of Occupational Safety and Health (DOSH)

At federal level, DOSH has been actively involved in carrying out various OSH promotional activities. The OSH activities were planned, implemented, and reported regularly by the assigned OSH team and the report can be obtained through DOSH Annual Report every year. The Promotion Section is responsible for the promotion of awareness of safety and health at work through printed media, lectures and exhibitions.

At state level, the activities carried out as part of the OSH promotions include lectures and exhibitions, promotion of OSH in workplaces and public places and also OSH promotions through electronic media.

b) The National Council for Occupational Safety and Health (NCOSH)

NCOSH is a responsible body to determine the direction and policy of the State relating to OSH of Malaysia. NCOSH is set up as an on-going effort by the Government to ensure safety, health and welfare of employees at the workplace. The effort is done based on the process of tripartism, interaction of government, employers and workers (through their representatives) as equal and independent partners to seek solutions to issues of common concern.

c) National Institute of Occupational Safety and Health (NIOSH)

In order to complement the enforcement efforts of DOSH, NIOSH has conducted training and education, OSH promotion and OSH-related research and development activities. Program Development Division (PDD) has undertaken a review of NIOSH training modules. As a result, a total of 5 modules in 2015, one module in 2014 and 2 additional modules were reviewed.

NIOSH Safety Passport Programme is a safety Induction Programme which was developed specifically for construction workers in Malaysia. In 2015, NIOSH has trained a total of 82075 people and conducted 3051 Safety Passport Programme throughout Malaysia. NIOSH Occupational Safety and Health Committee Meeting (NOSHCOM) is

conducted once in every three months throughout the year to discuss issues related to OSH. NIOSH also participating in Conferences and Exhibitions on Occupational Safety and Health (COSH) which were held every year to promote the department's functions in consultation, research and development.

d) Social Security Organization (SOCSO)

Training programmes were conducted under three categories, namely internal training, external training and overseas training. Besides conducting training, SOCSO's training policy makes compulsory for all employees to undergo at least eighteen hours of training a year to ensure that the staffs possess the knowledge, skills and progressive attitude in order to attain the organization's vision, mission and objectives.

SOCSO has set a strategy on fostering awareness of OSH, as outlined in the SOCSO's Strategic Plan 2011-2015 through the Occupational Safety and Health Master Action Plan 2011-2015 (OSH-MP 2015). In realizing the strategy, SOCSO has allocated the Financial Assistance Grants to Non-Governmental Organizations (NGO) in order to implement programmes which are related to OSH to promote awareness to both employees and employers.

e) Construction Industry Development Board (CIDB)

CIDB is one of the statutory governmental agencies working closely with DOSH, other related government agencies and the industry, to continuously charted the progress of the construction industry, giving close attention to the safety and health of the industry workforce. Among the activities conducted by CIDB in order to enhance the OSH awareness are:

- ❖ Encourage the use of green technology in construction and other initiatives.
- ❖ Introduce MyCREST, a National Green Building Assessment System that integrates sustainability impact with carbon indicator for a particular building
- ❖ Introduce new construction technologies - Industrialized Building System (IBS) which is capable of reducing accidents at construction sites and thus contribute to a safer and healthier industry.
- ❖ Introduce QLASSIC and SHASSIC - To provide comprehensive exposure to sustainable construction to the industry & promote the implementation of projects that incorporate sustainability features.
- ❖ Collaboration with CEUPACS in training and accreditation of the public sector

f) Ministry of Health (MOH)

Ministry of Health has an important role in preventing and managing occupational diseases, through promotional activities, occupational disease surveillance and provision of occupational health services. Among the promotions and activities provided by MOH are:

- ❖ Getting involved in planning and managing campaigns or health promotion activities at the national, state or district level to increase the capacity and ability of the community in reducing the risk of diseases
- ❖ Promoting lifestyle changes among high-risk groups and also get the community to be involved in the promotion of lifestyle changes for all levels of society
- ❖ Participating in committees, meetings and activities to encourage cooperation between government agencies, non-governmental organizations (NGOs) as well as certain individuals in ensuring the effectiveness of health promotion programs
- ❖ Providing information and health education at the community level through information and communication technology (ICT)

g) Malaysian Employer Federation (MEF)

MEF is the central organization of private sector employers in Malaysia recognized nationally, regionally and internationally. The promotional activities conducted include:

- Promoting and safeguarding the rights and interests of employers.
- Providing a forum for consultation and discussion among members on matters of common interest
- Seeking for the adoption of sound principles and practices of human resource and industrial relations through information, advice, research and information, training and other activities.
- Proactively inculcating among employers the importance of good OSH practices and standards, and cultivating a preventive culture among their members.

h) Federation of Malaysian Manufacturers (FMM)

FMM branches at all states conduct OSH programme every year. Need some more info for this FMM

i) Malayan Agriculture Producer Association (MAPA)

MAPA provides various types of training programs and educational seminars, including instructor led training, workshop and coursework. There are 44 training programmes related to employment and OSH offered by MAPA.

j) Chemical Industries Council of Malaysia (CICM)

Three major activities conducted by CCIM are;

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| Codes of Management Practice | Promote 6 Codes of Management Practices as initiative named as Responsible Care initiative. The Codes focus on specific areas of chemical manufacturing, transportation, research and handling and companies must in good-faith make continuous efforts to attain the goals of each Code. |
| CCIM responsible care award | To promote greater awareness of the Responsible Care Programme and its principles and to give recognition to those organizations that have made most progress in implementing the Responsible Care's Six Codes of Management Practices in Malaysia. |
| Safe road award | To recognize good performers and to identify best practices among chemical transporters. It complements the objectives of Responsible Care, which is the global voluntary initiative by the chemical industry to continuously drive improvements in health, safety and environmental performance. |

k) Malaysian Trade Union Congress (MTUC)

MTUC is promoting programme of MTUC-OSH to improve the safety conditions of workers in petroleum and chemical industry and to strengthen the trade union movement in OSH. The activities that were divided into 3 phases meant for the following participants:

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| Trade Union leader in all branches | <ul style="list-style-type: none"> • Awareness campaigns and promotion of this program. • Establish an OSH committee in branches. • Develop IEC materials such as posters, flyers and stickers to be distributed in branches. |
| Trade Union officers (IRO) | <ul style="list-style-type: none"> • Educational programmes to all union members at the local level such as campaigns, seminars and workshops. • Integrate a programme to look into the macro point of view of the condition of the safety of the workers. |
| All union members | <ul style="list-style-type: none"> • All branches must complete the evaluation form. • Award Scheme to motivate more employees. |

I) Congress of Unions of Employees in the Public and Civil Services (Malaysia) – CUEPACS

CUEPACS at the National level promotes OSH within associate partners of CUEPACS rather than as the main organizer. At the federal level, CUEPACS promotes OSH under occupational health services. The two services currently promoted by CUEPACS are the:

- CUEPACS CARE – to be used for private hospitalization
- CUEPACSPA – insurance scheme

7.2 Initiatives in OSH Promotion

7.2.1 National Level Occupational Safety and Health Excellent Award (National OSH Award of Excellence)

OSH Award is an annual event organized by NCOSH for industries that have excellent track record in the implementation of occupational safety and health management system (OSHMS) in the workplace. This prestigious award is an effort by the government as appreciation for their outstanding achievements in practising safe and healthy work culture in their workplaces.

This award creates learning culture for industries to learn from each other while competing with one another and sharing the latest information on OSH among workers and employers to enhance safety and health at workplaces.

7.2.1.1 OSH Activities by Department of Occupational Safety and Health

Mentor-Mentee and Systematic Occupational Health Enhancement Level Programme (SOHELP) are two effective programmes aimed at achieving the awareness of safety and health in workplaces.

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| Mentor-Mentee Program | <ul style="list-style-type: none"> • The role played by the mentor is very important to ensure the success of the program. • Among the responsibilities that should be shouldered by leading companies is to appoint a special staff (preferably Health and Safety Officer for the company) to coordinate and implement this program, planned schedule of visits and training for the mentee. • By monitoring over the mentee and mentor and convince the company that will be able to lead the mentee, is one of the factors contributing to the success of this program. |
| SOHELP | <ul style="list-style-type: none"> • To enhance Occupational Health Standard in workplace especially related to chemical management, ergonomic issues and hearing conversation. • Implemented in 220 selected workplaces all over Malaysia. • To give significant benefits to 4 representatives in particular, which are employers, employees, OSH practitioners and also the nation. |

7.3 INTERNATIONAL COLLABORATION

International collaboration is an essential part in promoting safety and health at work. Through international collaboration, the ILO is at the centre of global network and alliances which are vital for maintaining the currency for its technical knowledge bases, as well as influencing those of its partners. Cooperation with other international organizations and bodies involved in various field related to OSH ensure the development of related international instruments and technical standards.

7.3.1 Collaboration with International Labour Organizations (ILO)

In 2011 the ILO launched a five-year AusAID-funded project to protect migrants within and from the Greater Mekong Sub-region from labour exploitation – TRIANGLE and the project was renewed for a further ten years. TRIANGLE aims to strengthen recruitment and labour protection policies and promote decent work for the large number of migrant workers in Malaysia. In recent years, technical cooperation with the Ministry of Human Resources in Malaysia has focused on minimum wages, social security schemes (actuarial review and unemployment insurance) and green jobs.

In 2015, Ministry of Human Resources Malaysia requested ILO technical assistance with labour law reforms as part of the Labour Consistency Plan. The ILO’s technical cooperation work in Malaysia is supported through the ILO Regional Office for Asia and the Pacific, based in Bangkok, Thailand.

A) List of ILO project in Malaysia are:

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| Tripartite Action to Protect Migrant Workers within and from the Greater Mekong Sub-region from Labour Exploitation (GMS TRIANGLE project) Phase I (2010 – 2015) and II (2015 – 2025) | <ul style="list-style-type: none"> i) GMS TRIANGLE I <ul style="list-style-type: none"> - to ensure safe migration resulting in decent work ii) GMS TRIANGLE II <ul style="list-style-type: none"> - to improve labour migration governance and promote the rights of migrant workers - to ensure that the benefits of labour migration are equally realised by men and women migrant workers; employers and governments |
| Tenth Actuarial Valuation of the Social Security Fund in Response to Section 82 of the Social Security Act 1696 (15th June 2015 – 14th June 2017) | <ul style="list-style-type: none"> • SOCSO had requested the ILO to undertake the tenth actuarial valuation. This is expected to serve as one of the periodical actuarial valuations required by the law. • The recommendations will be reformulated so that they support improvements in the coverage and adequacy of the benefits, and help to secure the long-term financial sustainability of the systems. • The ILO will continue to provide periodic technical assistance during this process. |
| UN Women-ILO project: ‘Preventing the exploitation of women migrant workers in ASEAN’ (2015 to 2016) | ILO will be an implementing partner for several outputs under the project, centered on increasing policy- and decision-makers’ access to gender-sensitive evidence and knowledge; capacity building of recruitment agencies and government regulatory |

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| | bodies; and social mobilization to improve public awareness and actions against abuse and exploitation. |
| Global Action Programme on Migrant Domestic Workers and their Families (2013 to 2016) | Seeks to promote the human and labour rights of migrant domestic workers worldwide by addressing the challenges that make migrant domestic workers particularly vulnerable to the risks of exploitation and abuse. |
| Green Jobs Malaysia (2012 to 2015) | assistance to chart a green economy and meet the commitment for a 40% reduction in Malaysia's GHG emissions intensity by 2020 in 2009. |
| Tripartite Action for the Protection and Promotion of the Rights of Migrant Workers in the ASEAN Region (ASEAN TRIANGLE project) (2012 to 2016) | <ul style="list-style-type: none"> To significantly reduce the exploitation of labour migrants in the region through increased legal and safe migration and improved labour protection. Promote both bilateral and regional approaches to deal with shared concerns, make regionalism more effective, and enhance the capacity of institutions in ASEAN. |
| Forced Labour Action in the Asian Region Project (FLARE) - Phase 1 (2012 to 2014) | The project strengthens action against forced labour in the East and South-East Asia, building on the emerging political consensus that forced labour should not be tolerated either in the private economy and global supply chains, or in its more traditional state-imposed forms. |
| ASEAN-ILO/Japan Industrial Relations Project (2008 to 2014) | Strengthening the capacity of the ILO's constituents and improving industrial relations norms, institutions and practices in all countries, and particularly in some of the least developed countries of the region, are strategic to the ILO's mission and goal of Decent Work. |
| Combating Forced Labour and Trafficking of Indonesian Migrant Workers (2006 to 2008) | <ul style="list-style-type: none"> To stop exploitation at work, which specifically includes combating forced labour and trafficking of migrant domestic workers. Aims to protect migrant domestic workers from Indonesia, Malaysia, Singapore & Hong Kong. |

B) World OSH Day Campaign

Malaysia had participated in events organized by ILO in promoting OSH, in the annual program held in various countries with ILO collaboration.

C) Event, Meeting and Conference

Malaysia also participated in various event organized by ILO every year. The lists are:

1. Tripartite Sectoral Meeting on Safety and Health in the Road Transport Sector
2. ILO-ACTRAV Symposium Role of trade unions in the promotion of OSH in Asia-Pacific
3. Labour Inspection and the Role of Private Compliance Initiatives
4. ILO International Safety and Health Conference
5. International Labour Conference
6. 31st International Congress on Occupational Health
7. XX World Congress on Safety and Health at Work
8. International Forum on Occupational Health and Safety: Policies, Profiles and Services
9. XXIXth International Symposium of the ISSA Construction Section on Occupational Safety and Health in the Construction Industry

7.3.2 Government to Government Organization

7.3.2.1 ASEAN-OSHNET

ASEAN-OSHNET is one of the subsidiary bodies established under ALMM to promote cooperation in improving safety and health in the workplace in the ASEAN region. It also serves as a platform to exchange experience and information in the field of occupational safety and health standards, training, research, inspection and national framework.

The activities of ASEAN-OSHNET comprised of 7 main areas and appointed 7 member countries as the Program Area Coordinator. Malaysia contributes its expertise in programme area of standard and has taken part in activities organized by the ASEAN OSHNET. Further information can be found in the website <http://www.aseanoshnet.org>.

7.3.2.2 Third Country Training Program (TCTP)

Third Country Training Program (TCTP) is an international training programme organized by DOSH with the collaboration from Japan International Cooperation Agency (JICA), Japan and Malaysian Technical Cooperation Programme (MTCP) under the Ministry of Foreign Affairs, Malaysia.

JICA and the Malaysian Government had a 5-year Agreement on The Project for Improving Occupational Safety and Health Administration of DOSH Malaysia with the purpose of improving OSH administration by DOSH Malaysia, focusing on construction industry and Small and Medium Scale Enterprises.

Information of TCTP can be referred through the following website: [https://www.jica.go.jp/english/our work/thematic issues/south/activity 03.html](https://www.jica.go.jp/english/our%20work/thematic%20issues/south/activity%2003.html).

7.3.2.3 Malaysian Technical Cooperation Programme (MTCP)

Malaysian Technical Cooperation Programme (MTCP) is the first programme organized by the Department of Occupational Safety and Health (DOSH). This course is targeting participants from the Organization of Islamic Cooperation (OIC) countries. Malaysia is one of the partners of the Organization of Islamic Cooperation Occupational Safety and Health Network (OIC-OSHNET). Therefore, Malaysia would like to share its experience in terms of OSH especially in the scope of competency management, aiming at increasing knowledge, understanding and skill among the officers of OIC member countries in the enforcement of OSH with respect to competent persons.

Further details about MTCP can be viewed from <https://mtcp.kln.gov.my/>.

7.3.2.4 Organization of the Islamic Cooperation (OIC)

OIC Network for Occupational Safety and Health (OIC-OSHNET) is a transnational networking projects under the framework of Vocational Education and Training Programme for Islamic Countries (OIC-VET). The establishment of OIC-OSHNET is to establish an international network for systematic sharing of information and experience in occupational safety and health issues among professionals, to build up awareness of occupational safety and health in OIC Member countries, as well as to improve the quality of the service in this area.

Besides that, Occupational Health and Safety Capacity Building (OHSCaB) Programme had been initiated in early 2010 to address the outstanding needs and ways for improving workplace safety and health in OIC member counties. Within this framework, the centre is organizing short-term occupational health and safety training programmes according to the needs and capacities of the occupational health and safety institutions in the members' countries of the OIC.

7.3.3 National Institute of Occupational Safety and Health

NIOSH Malaysia is hosted for the Asian Occupational Safety and Health Research Institute (AOSHRI) meeting in 2014 to discuss smart cooperation, latest OSH developments, regional OSH issue and the short term/long term directions of OSH research and development activities. AOSHRI meetings provide a platform for workplace safety and health (WSH) research institutes in Asia to:

- Discuss occupational safety and health (OSH) research activities in national or regional OSH research institutes in Asia;
- Utilize this information for further activities in each institute;
- Set up an international network for continuous cooperation among institutes; and
- Facilitate international research cooperation to help solve (OSH) issues.

7.3.4 International Activities by NGO

7.3.4.1 Asian Pacific Occupational Safety and Health Organization (APOSHO)

APOSHO is an international body consisted of non-profit professional organizations focusing on prevention of occupational accidents and diseases among workers. APOSHO has organized conference annually for their members and delegates. Malaysia become full member for APOSHO represented by:

1. Malaysian Society for Occupational Safety & Health (MSOSH)
2. National Institute of Occupational Safety & health (NIOSH)
3. Malaysian Occupational Safety and Health Professionals' Association (MOSHPA)

7.3.4.2 ASEAN Labour Minister Meeting (ALMM)

ALM Work programme acts in guidance of the ASEAN's work on labour and human resources since year 2000. The Work Programme outlined the framework as preparation for the region's labour force to confront the challenges of globalization and trade liberalization.

The five broad priorities initially set in the Work Programme are in the areas of employment generation, labour market monitoring, labour mobility, social protection, and tripartite cooperation. In May 2006, the ASEAN Labour Ministers agreed in their Joint Statement of 2006 to add sixth priority areas, namely occupational safety and health (OSH).

7.3.4.3 International Association of Labour Inspection (IALI)

IALI is the global professional association for labour inspection which aimed to:

- Promote the professionalism of its members on all aspects of labour inspection, so as to enhance their impact and effectiveness;
- Hold international and regional conferences and similar events where members can exchange ideas and experience about how best to promote compliance with labour law and good practice;
- To provide information to its members on professional issues through the Association's website, newsletters, reports and other publications;
- To promote closer collaboration between its members, through regional networking and activities.

IALI seeks to achieve these aims through a wide range of activities each year. Its activities often focus on working conditions and occupational safety and health topics and other concerns to labour inspectors, such as illegal employment and child labour.

7.3.5 MIHA-IOHA

MIHA (Malaysian Industrial Hygiene Association) is non-profit professional organization successfully serving the needs of its members in promoting the field of industrial hygiene, providing education and training, forums for the exchange of ideas and

information plus representing the interests of Industrial Hygienists and those they provide service for. MIHA is also an affiliate member of the International Occupational Hygiene Association (IOHA) in pursuit of international recognition and standing. MIHA organize various activities regularly in conjunction with the objectives of the association. MIHA maintain close working relationship with DOSH and SOCSO, participating in several workshops and engagement sessions, initiatives and activities like:

- Quarterly Technical Hygiene Forum, Courses and Dialogue Sessions concentrating on the latest Industrial Hygiene issues of concern for both Industrial Hygiene professionals as well as those they serve in the Malaysian industry.
- Tea-talks and discussions with national and international Industrial Hygienists in sharing experiences and promoting the field.
- Comprehensive Industrial Hygiene related courses conducted by renowned Industrial Hygiene professionals from international Universities worldwide.

7.3.6 HFEM

HFEM had collaborated with various agencies in promoting ergonomics in Malaysia and actively been conducting international conferences and short seminars in Malaysia and participating in conferences in Asia, United States and Australia. HFEM together with Singapore, Indonesia, Philippine and Thailand had established The South-East Asia Network of Ergonomics Societies (SEANES) with a bi-annual Conference held between member countries. More than 140 research papers were presented in 32 technical sessions.

HFEM and SEANES are currently working together in developing ergonomics checklist at the workplace for indoor and outdoor work areas including manufacturing, transportation, agriculture, clean room, offshore installation and offices.

HFEM is also an inviting members of the International Ergonomics Association (IEA) affiliated societies and Ergonomics Network including SEANES. Malaysia through HFEM has the right to vote the executive committee within IEA and any direction within IEA. Currently through IEA, HFEM managed to collaborate in organizing and attending conferences and seminars endorsed by IEA and become a sub technical committee under certification of professional ergonomists. IEA is the only International body that endorse curriculum, modules and method for registration of certified professional ergonomists in Malaysia.